

Customer Web Site - Forgot Password

Forgot Password

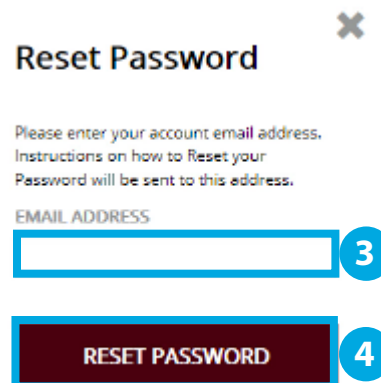


This quick reference will walk you through the steps to recover a forgotten password to access the online site.

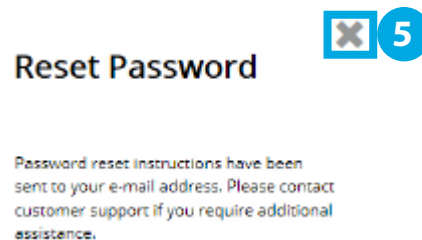
1. From a browser, navigate to <https://customer.hersheys.com>.
2. Click **Forgot Your Password**.



3. Enter your registered **Email Address** into the dialog box.
4. Click the **Reset Password** button.



5. The reset password window will then be displayed. Click the **X** to close the notification.



The portal will return you to the login page and send an email to the registered Email address. Follow the instructions in the email to reset your password.